

Donation Disclaimer & Refund Policy

Kind Souls Foundation | EIN: 87-1674866 | A 501(c)(3) Nonprofit Organization

At Kind Souls Foundation, we are deeply grateful for every contribution that supports our mission: creating safe, compassionate space for individuals and families navigating life after a health-related disruption to work. Every donation helps extend care, connection, and kindness to more people—and we are committed to transparency and responsible stewardship in all aspects of giving.

Donation Terms & Conditions

All contributions made to Kind Souls Foundation are considered voluntary, tax-deductible charitable donations made in support of our 501(c)(3) mission. Donations are used to support general program operations, outreach initiatives, volunteer training programs, and emotional wellness support services unless specifically designated for an approved restricted fund.

Please note: Kind Souls Foundation is a registered nonprofit organization under Section 501(c)(3) of the Internal Revenue Code. Donations are generally tax-deductible to the extent allowed by law. Donors are encouraged to consult a qualified tax advisor for guidance.

Unless otherwise stated, no goods or services are provided in exchange for donations. If goods, services, or benefits (e.g., event admission or merchandise) are received in connection with a contribution, the tax-deductible portion will be disclosed on your donation receipt in accordance with IRS regulations.

Recurring Donations

If you choose to make a recurring donation, you may update or cancel your contribution at any time.

To do so, please contact us at:

admin@kindsoulsfoundation.org or 1.833.KINDSOUL

We will process your request within 5 business days of receipt.

You may also unsubscribe using the link provided in your recurring donation confirmation email, if applicable.

Refund Policy

Kind Souls Foundation maintains a non-refundable donation policy. All donations are considered final and non-refundable unless one of the following applies:

- A duplicate donation submitted in error, or
- A transaction processing error (e.g., incorrect amount or payment method)

Refund requests under these circumstances must be submitted within seven (7) calendar days of the original donation date. Each request will be reviewed by our finance team and responded to within 10 business days.

To request a refund, please contact us at:

admin@kindsoulsfoundation.org

Include your full name, donation date, donation method, amount, and a brief explanation for your request.

Note: Refunds will not be issued beyond the seven-day window or after annual tax statements have been issued, unless otherwise required by law.

Allocation of Donations

While Kind Souls Foundation honors donor designation preferences whenever possible, we reserve the right to allocate all contributions at the discretion of the organization to the areas of greatest need that best support our mission and sustain program impact.

New York State Charitable Solicitation Disclosure

Kind Souls Foundation is a registered charitable organization under the laws of the State of New York.

A copy of our most recent financial report may be obtained from:

New York State Attorney General's Charities Bureau

28 Liberty Street, 15th Floor

New York, NY 10005

<https://www.charitiesnys.com>

You may also request a copy of our IRS Form 990 or annual financial report directly from us using the contact information below.

Donor Privacy & Contact Information

We value your privacy and are committed to protecting your personal information in accordance with our Privacy Policy. Kind Souls Foundation does not sell, trade, or share donor information with any third parties beyond those necessary to process your contribution securely.

Kind Souls Foundation

1475 Western Ave, Suite 51 #3836

Albany, NY 12203

Tel: 1.833.KINDSOUL

admin@kindsoulsfoundation.org

A Final Word of Gratitude

Your generosity helps us ensure no one feels alone in the midst of life-changing challenges. Thank you for contributing to a mission grounded in human kindness, emotional wellness, and community connection. Together, we're creating a more compassionate world—one conversation at a time.

Donation Confirmation Footer Message (For Email/Checkout)

Thank you for your contribution to Kind Souls Foundation. Please note: All donations are considered voluntary and non-refundable unless a transaction error or duplicate charge has occurred. For more information, please review our full Donation Disclaimer & Refund Policy or contact us at admin@kindsoulsfoundation.org or 1.833.KINDSOUL.

Donation Policy FAQ – Kind Souls Foundation

Q: Is my donation tax-deductible?

A: Yes. Kind Souls Foundation is a 501(c)(3) nonprofit, and your donation may be tax-deductible to the extent allowed by law.

Q: Can I get a refund?

A: Donations are generally non-refundable. If you believe you made a duplicate donation or experienced a payment error, contact us within 7 days.

Q: What if I signed up for a recurring donation?

A: You can cancel or change your recurring donation at any time by emailing admin@kindsoulsfoundation.org.

Q: How will my donation be used?

A: Donations support the general mission of Kind Souls Foundation unless specifically designated for an approved fund. We reserve the right to allocate funds to areas of greatest need.

Q: Where can I learn more?

A: Visit our full Donation Disclaimer & Refund Policy or contact us directly.