

Kind Souls Foundation Communication Preferences & Opt-Out Policy

Effective Date: March 21, 2025

Kind Souls Foundation | EIN: 87-1674866

1475 Western Ave, Suite 51 #3836, Albany, NY 12203

Email: admin@kindsoulsfoundation.org | Tel: 1.833.KINDSOUL

At Kind Souls Foundation, we respect your time, attention, and inbox. Our commitment to compassionate connection includes honoring your communication preferences. This policy outlines your rights and options for managing how we contact you.

What Communications You May Receive

Depending on your engagement with us, you may receive:

- Donation acknowledgments and tax receipts
- Program and service updates
- Volunteer or event-related information
- Monthly newsletters or seasonal impact reports
- Fundraising appeals and campaign announcements

How to Manage Your Communication Preferences

You have control over how and when you hear from us. You can:

- Choose your preferred communication channels (email, mail, phone, text)
- Limit the types of messages you receive (e.g., only donation receipts, no appeals)
- Set frequency preferences (e.g., quarterly updates instead of monthly)
- Opt out entirely from specific types of outreach

How to Update Your Preferences

You can update your preferences at any time by:

- Clicking the “Update Preferences” link at the bottom of any KSF email
- Emailing us directly at: admin@kindsoulsfoundation.org
- Calling our team at: 1.833.KINDSOUL

How to Opt Out or Unsubscribe

You may opt out of receiving communications at any time by:

- Clicking the “Unsubscribe” link in any email
- Contacting us at admin@kindsoulsfoundation.org

We will honor your request promptly and ensure your preferences are updated within 5 business days.

Privacy & Data Protection

We do not sell, rent, or share your information with outside organizations for marketing

purposes. All data is protected in accordance with our Privacy Policy.

⚠️ Important Note for Donors:

Even if you opt out of promotional communications, you may still receive essential transaction-related messages (e.g., donation confirmations, receipts, or legally required disclosures).

💛 Our Promise

We're here to build connection — not clutter. Your trust means everything to us, and we will always honor your choices with transparency, care, and respect.

Questions? We're happy to help.

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